

News Release

FOR IMMEDIATE RELEASE: October 17, 2011 M,L,B,C,G,U,W

Contact:

Michael Bacich - Assistant General Manager Customer Relations/Marketing (951) 826-5422

Riverside Water Utility Recognized for Excellence

Newport, R.I. – The Association of Metropolitan Water Agencies (AMWA) today honored Riverside Public Utilities (RPU) with its Platinum Award for Utility Excellence, which recognizes the extraordinary performance of water agencies where management vision and employee commitment create a sustainable utility producing ample supplies of clean, safe drinking water.

The AMWA is made up of the nation's largest publicly-owned water utilities, with members providing high quality drinking water to more than 133 million Americans. RPU was one of nine water utilities in the country to receive Platinum Award honors for 2011.

"For more than 108 years, our city's public water utility has been committed to providing high quality drinking water to the community, while ensuring that a safe and reliable supply is available for future generations," said Riverside's Mayor Ronald O. Loveridge. "So it is very rewarding to have RPU recognized as one of the nation's top water providers."

The agency sited RPU's strong local partnerships, the utility's proactive approach to groundwater management, and its prudent fiscal strategies (which led to the water utility's upgrade to an AAA credit rating by Standard and Poor's in May) among its reasons for honoring Riverside this year.

The basis of the awards criteria, the "Attributes of Effectively Managed Utilities", were developed by a panel of respected water and wastewater utility executives commissioned by the U.S. Environmental Protection Agency, the AMWA, and other water industry associations. They include: product quality, customer satisfaction, employee and leadership development, operational optimization, financial viability, infrastructure stability, water resource adequacy, and community sustainability.

###

Established in 1895, Riverside Public Utilities is a consumer-owned water and electric utility governed by a board of nine community volunteers that provides high quality, reliable services to over 106,000 metered electric customers and up to 64,000 metered water customers throughout the City of Riverside. The Utility is committed to increased use of renewable energy resources and sustainable living practices that help reduce environmental impacts within the City of Riverside and the state of California.